

Road Force® Elite Customer Testimonials

HUNTER
Engineering Company





Boston Motor Werks Belmont, MA

“ The features of the Road Force® Elite are second to none. We rely on StraightTrak® and the Road Force® Measurement every day. Road Force® Elite has also been worth the investment to keep our customer's wheels unmarked. With Hunter, each job takes less time, less effort and much less risk. Vibration complaints and comebacks have all but disappeared with the Road Force® Elite. ”

Rob Hanna
Owner, Boston Motor Werks



BOSTON MOTOR WERKS

Boston Motor Werks is a specialty shop serving primarily BMW and Porsche vehicles. We have grown a lot in the past years, to 6,000 square feet and six service bays including one alignment bay.

To continue providing the highest quality service to our customers, we decided to invest in the Road Force® Elite wheel balancer. Most manufacturers, including vehicles we see becoming the norm. We needed a machine that would make it easy for us to keep up with these specialty wheels and tires. The Road Force® Elite and the Revolution™ tire changer can handle just about any specialty wheel and tire combination.

The features of the Road Force® Elite are second to none. We rely on Straight Trak and the Road Force® Measurement every day. Road Force® Elite has also been worth the time, less effort and much less risk. Vibration complaints and comebacks have all but disappeared with the Road Force® Elite.

We have massively cut down the turnaround time for a set of four tires, not to mention the fight over who can do each set of tires. The Road Force® Elite and Revolution have also cut down on training time. With our old equipment, it took 4-6 weeks for a technician to be comfortable with the machine, now a technician can use the equipment 2 or 3 times and well.

Our local Hunter team is also very helpful and flexible. They always come by within a day or the next day anytime we reach out for assistance. Our Hunter equipment has been well worth the investment.

Rob Hanna
Owner, Boston Motor Werks



Matthews Automotive *Salem, NY*

“ We decided to invest in the Road Force® Elite when we were having difficulty with our old balancer chasing weights. With our old balancer, we would waste time and weight trying to get the assemblies balanced. These advancements have made our shop more efficient and save us time and labor. ”

Alan Matthews

Adam Matthews
Owner, Matthews Automotive

Matthews Automotive

Since 1999, we have been a full-service preventative maintenance and auto repair center in the Salem, NY area. We see all makes and models and have increasingly dealt with specialty wheels and tires.

We decided to invest in the Road Force® Elite when we were having difficulty with our old balancer chasing weights. With our old balancer, we would waste time and weight trying to get the assemblies balanced. The Road Force® Elite features are unmatched including the Road Force® Measurement, SmartWeight® and the Hammerhead® laser. These advancements have made our shop more efficient and save us time and labor. Now, the technicians are no longer frustrated by our equipment, they love using the Road Force® Elite.

But most of all, being able to provide customers that 'new car' ride is the quality service we demand from ourselves and from our equipment.

Personally, I experienced the exceptional quality of the Road Force® Elite when I got a new set of Continental tires for my 2013 BMW. I wasn't able to get them balanced with our old shop balancer, no matter what I did, I could not get rid of the wheel vibration. I took my vehicle into a local dealership and asked them if they had a Road Force® balancer. They performed a Road Force® measurement, match mounted my new tires, got rid of the vibration immediately and I drove away from the dealership with a smooth ride. That gave me the real-world experience to convince me we needed to invest in the technology of the Road Force® Elite.

We know we can count on our Hunter team. We receive calls from our representatives asking how everything is going and they are right on top of it any time we have an issue or a question. They always are quick to get any issue resolved.

Alan Matthews

Adam Matthews
Owner, Matthews Automotive



Gwinnett Wheel Repair Norcross, GA

“ We know that the Road Force® Elite provides the best balance our customers could get anywhere... Using the Road Force® Elite to match-mount every assembly, solves even the worst wheel vibrations. The customers are perceptive to that, they know they are getting the best possible balance. ”

David Alago
Owner, Gwinnett Wheel Repair



Gwinnett Wheel Repair started just six years ago; we have flourished quickly since then and made a name for ourselves in the industry through our fleet of mobile repair vehicles and particularly through our shop location in Norcross, GA.

When we first opened we were seeing mostly stock wheels and we were using a typical tire changer. It wasn't very long and we began seeing a lot more aftermarket and specialty wheels, some that were 26" to 30" in diameter, we needed wheel service equipment that was up to the challenge.

Seeing the Road Force® Elite and the Revolution™ in action was great. We were able to see them service the very same assemblies we were struggling with. The machines basically sold themselves. With our old customer service equipment, we had to send any specialty wheels out to be serviced costing us money and customer satisfaction. Now we can service all wheels in-house.

A considerable part of our business is repairing curbed, bent, cracked or otherwise damaged wheels. So, it is extremely important to have equipment that can handle specialty wheels with no marring or damage to the rim.

Also, being able to offer the Road Force Measurement® is a major benefit. The Road Force® Elite has helped our business tremendously by allowing us to provide our customers the most accurate balance and the Road Force Measurement® that they request.

We know that the Road Force® Elite provides the best balance our customers could get anywhere. Now we are the shop that can solve their wheel vibration and we don't have to send them elsewhere. Using the Road Force® Elite to match-mount every assembly, solves even the worst wheel vibrations. The customers are perceptive to that, they know they are getting the best possible balance.

The technicians are a lot less aggravated with the Road Force® Elite and the Revolution™, the stress level around this job has definitely disappeared. Our Hunter team has also been amazing. They go above and beyond to help us anytime we need them.

David Alago
Owner, Gwinnett Wheel Repair

***Let us know of your experience with
any of Hunter's products or services.***

Speak with your local Hunter Representative
or contact us directly at mlaviolette@hunter.com

See it in action at <https://goo.gl/Eq9dz6>



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